

## COMPLAINTS

We apologize if your Balagan product has a defect or has failed you during use.

Please fill out the form below or register a complaint online via the link:

<https://returns.integriser.pl/balagan>.

Bring the product to the boutique or send it to us for handling the complaint.

To assist you as effectively as possible, we require 14 days to consult with experts and manufacturers who will assess whether the damage is due to construction defects, material properties, or improper use.

We will inform you of the decision and repair options as soon as possible.

PLEASE COMPLETE YOUR DETAILS:

Full Name \_\_\_\_\_

Order Number \_\_\_\_\_

Phone Number \_\_\_\_\_

Email Address \_\_\_\_\_

Product Name \_\_\_\_\_

REASON FOR COMPLAINT

(describe the damage):

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WHERE WOULD YOU LIKE TO COLLECT THE REPAIRED PRODUCT?

You can collect the complaint personally at the boutique or we will send it to the specified address.

- Dom Handlowy Mysia 3, 2nd floor, Warsaw
- Elektrownia Powiśle, 1st floor, Warsaw
- Galeria Kazimierz, ground floor, Kraków
- Galeria Klif, 1st floor, Gdynia

OR PROVIDE SHIPPING ADDRESS:

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If you need more information, please contact us:

Customer Service: +48 534 929 247, [shop@balaganstudio.com](mailto:shop@balaganstudio.com)

# BALAGAN