

# BALAGAN

## RETURN FORM

We hope your new BALAGAN product meets all your expectations. However, if it doesn't, you have 14 days from the receipt of your order to request a return or exchange. Please fill out the form and send us the product.

Please fill out the form and hand us over the product.

### PROVIDE YOUR DETAILS:

Name \_\_\_\_\_

Order number \_\_\_\_\_

### WHAT WOULD YOU LIKE TO DO?

#### 1. I WANT TO RETURN IT

Go to the website and register the return:

<https://returns.integriser.pl/balagan>



Once you have submitted your return, send the package to the address provided or bring it to one of our boutiques.

You will receive the funds within 14 days from the date we receive your return package, using the same payment method you selected when placing your order.

#### 2. I WANT TO EXCHANGE IT

Wrong size or color?

Exchange the product for another at the same price. If you have any questions, contact us, and we will be happy to advise and help you choose the right product.

Customer Service +48 534 929 247

[shop@balaganstudio.com](mailto:shop@balaganstudio.com)

#### MY PRODUCT:

Model, Size, Color \_\_\_\_\_

#### I AM EXCHANGING FOR:

Model, Size, Color \_\_\_\_\_

Exchanges are subject to the availability of the chosen product. We process exchanges only within EU countries.

### Send or bring the package with the product for exchange or return to our boutique.

Pack the product along with the completed form. Remember to ensure that returned products bear no signs of use. Try them on indoors on a soft surface so that they remain in perfect condition.

Send the package to our warehouse:

DTW Logistics Group Sp. z o.o.  
Panattoni Park Warsaw West  
BALAGAN STUDIO  
ul. Sochaczewska 98C  
05-870 Błonie

or bring it to one of our stores:

- Dom Handlowy Mysia 3, 2nd floor, Warsaw
- Elektrownia Powiśle, 1st floor, Warsaw
- Galeria Klif, 1st floor, Gdynia
- Stary Browar, Atrium I, Poznań
- Bonarka, 1st floor, Cracow